Accent™ 1000

# Hardware Manual

**For Accent 1000 models with Serial Numbers 500AC10 and higher**

CE

**PRENTKE ROMICH COMPANY**

# Acknowledgements

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**ELECTRONIC INTERFERENCE INFORMATION**

This device complies with Part 15 of the FCC Rules. Operation is subject to two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning!** Changes or modifications to this product which are not authorized by Prentke Romich Company could exceed FCC limits and negate your authority to use this product.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. You can determine whether this product is causing interference in your radio or television by turning this product off. If the interference stops, it was probably caused by this product or one of its accessories. You can attempt to correct the interference by using one or more of the following measures:

- Turn the television or radio antenna until the interference stops.
- Move this product to one side or the other of the television or radio.
- Move this product farther away from the television or radio.
- Plug this product into an outlet that is on a different circuit from the television or radio; that is, this product should be controlled by different circuit breakers/fuses from the television or radio.
- If necessary, contact a Prentke Romich Company service technician for assistance.

**Bluetooth Adapter**

These devices comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) these devices may not cause harmful interference, and (2) these devices must accept any interference received, including interference that may cause undesired operation. The Bluetooth device contains FCC-ID POOWML-C40. Bluetooth QD ID B013848

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations. Cet appareil numérique de la classe B respect toutes les exigences du Règlement sur le matériel brouiller du Canada.

**CE ENVIRONMENTAL INFORMATION:** Use: $0^{o}$ - $45^{o}$ C; Storage: ($-20^{o}$) - $50^{o}$ C; 95% maximum relative humidity @ ambient temperatures less than $40^{o}$ C.

**Attention! Consult accompanying documents**. This device not intended to be an emergency call device or sole communication aid.

**Warnings!**

- When operating this device in a medical environment, do not use with any product that is not medically approved. Follow all rules for appropriate cell phone and wireless device use.
- Any mounts used should be fitted by a qualified person. Failure to install the mounting system according to the manufacturer's instructions may result in an injury to the user.

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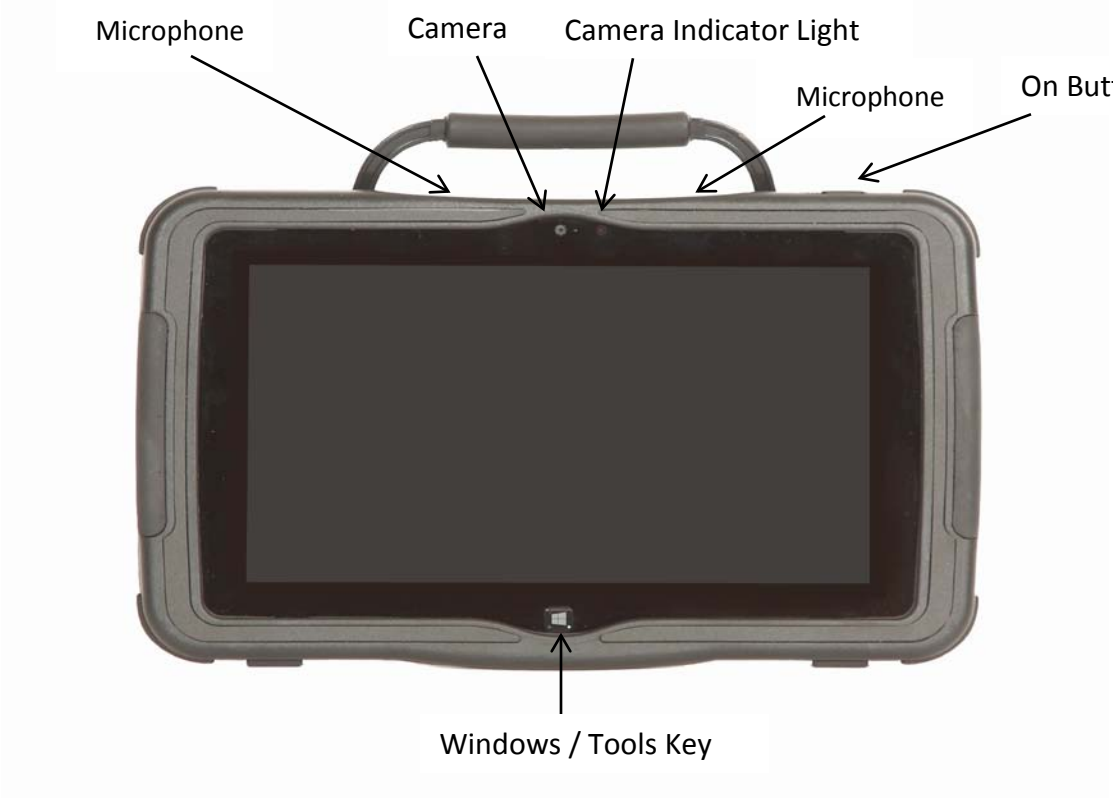
# Accent™ 1000 Hardware Manual

This manual explains the Accent 1000, related accessories and their use. The Accent 1000 is a Windows 8-based product and is a dedicated speech-generating device. Unlocking the Accent 1000 to have complete access to Windows and to run Windows applications requires the purchase of the Integrated Option*. For more details, contact the PRC Sales Department by email at sales@prentrom.com or by phone at (800) 262-1933

**This Hardware Manual is for Accent 1000 models with Serial Numbers 500AC10 and higher.**

**To learn about the NuVoice™ software inside the device**, use the Help button to the right of the Status Display Area. You can also download the latest version of the **NuVoice Software Manual** to your computer at www.prentrom.com.

# Front of the Device




The On button is on the top right of the device case.

➲ If turning the device on for the first time: see Turning Your Device on for the First Time for initial start-up instructions. See Turn Off and Shutdown with Windows 8 for new information about these procedures.

## Low Battery

When the device batteries are low, a warning tone will sound alerting you to plug in the charger. Once the warning sounds, information can no longer be stored and the device will eventually shut down completely if not recharged.

Check the battery status in NuVoice by looking at the Status Area battery graph. When the charger is plugged in, the graph is gray. If you are using Windows and the charger is plugged in, a small battery-charging icon will appear at the top left edge of the display screen.

## Tools Key

In NuVoice, the **TOOLS** key is to the right of the Text Display Area. Select this key to open a menu of often-used Tools. See the **TOOLS Menu** in **Help** on the device for more information.

## Cameras

The front camera is located in the center of the device at the top of the display.

The rear camera lens and flash are located in the top center on the back of the case (see The Back of the Device).

➲The NuVoice **Toolbox** contains a **CAMERA MENU**. The MAP may also have a Camera Page or a Camera Activity that contains the **CAMERA MENU**.

The CAMERA MENU proivdes an option to  to zoom in/or pan in any direction.

Hold a real photograph 6-8 inches away from the lens and take a picture of the photo and use it as an icon or visual scene.

Camera applications/programs such as Skype™, Windows® Movie Maker, etc can be used.  Follow the directions provided with each specific camera application.

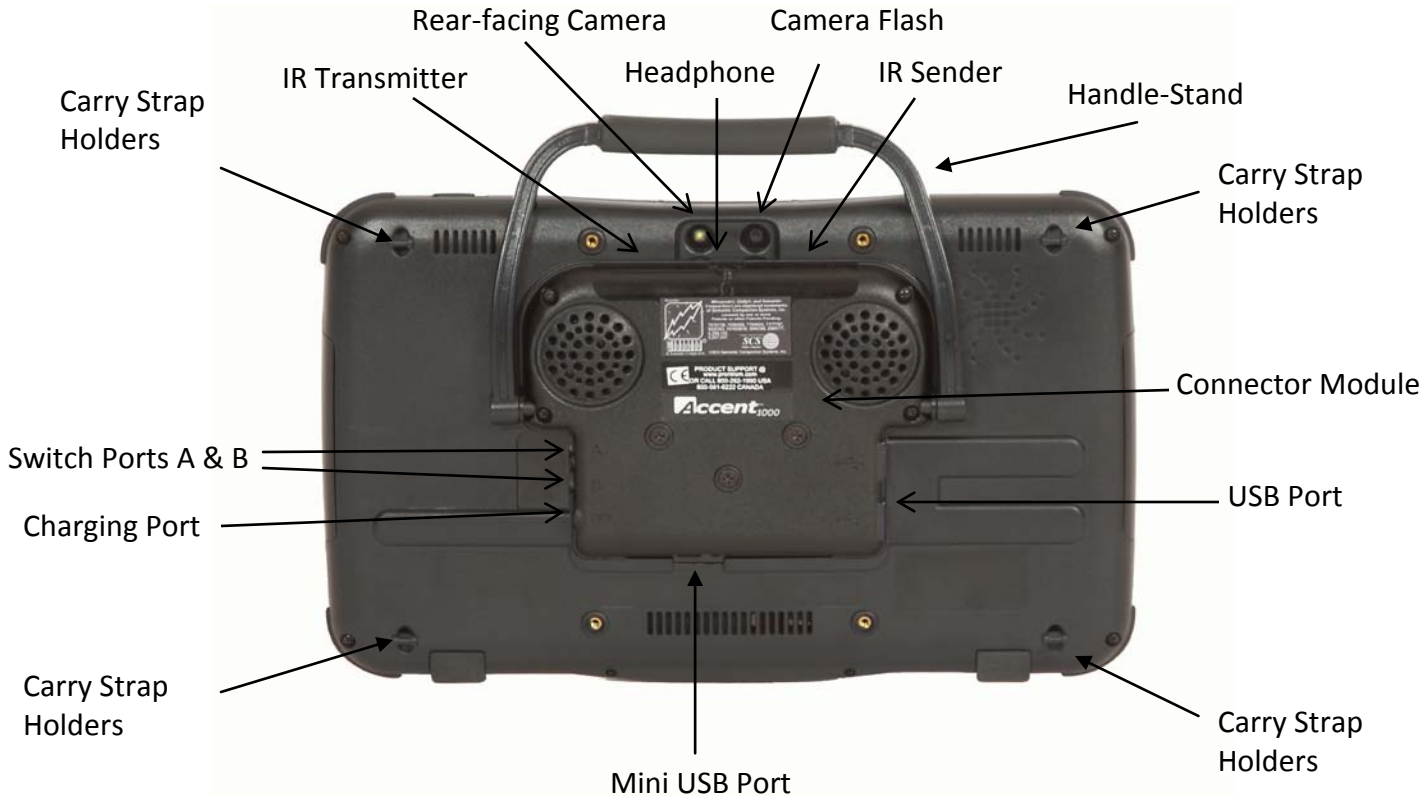
➲To switch between front and rear cameras, select the **Change Camera** icon in the lower left corner of the Camera toolbar.

**To Use the Cameras**

In NuVoice:

- Select the **TOOLS** button to the right of the Text Display Area.
- Open the **Toolbox**.
- Select the **CAMERA** Menu.
- To switch between the front and rear cameras, select **Choose Camera**.
- Select **Front Camera** or **Rear Camera**.

# Back of the Device




**Rear-facing Camera**

The rear-facing camera lens and flash are centered at the top back of the case.

**Connector Module**

See next page for more information.

**Handle-Stand**

As its name suggests, the handle-stand serves as both a handle for carrying the device and a stand for setting it upright on a flat surface.

# Turn Off and Shutdown with Windows 8

**IMPORTANT**! Microsoft has changed how Windows 8 handles the Shutdown function and how it performs. Selecting Shutdown from the **Power Off** menu in the **Charms** Menu only puts the device into a deeper form of sleep. This takes about 30 seconds. When the device is asleep, the blue indicator light turns off. Unlike Windows 7, Windows 8 does not do a full and complete shutdown of the device. The advantage is that it wakes up quickly; however, the disadvantage is it does not clean up the memory or provide a fresh start when the device restarts.

**Turn Off the Accent 1000 using Windows** (requires the integrated option)

- Bring up the Windows **Start** screen
- Pull out the **Charms** Menu from the right side of the display.
- Select **Settings**.
- Select the **Power** icon and **Shutdown**.

➲**Remember**: This does **not** do a full and complete shutdown.

**Wake-up the Accent 1000**

- Lightly press the **ON** button.
- The device will wake-up and return to the Windows **Start** screen.
- If NuVoice does not open on its own, open NuVoice by selecting the NuVoice tile on the Start screen or select the Accent screen and then select the NuVoice icon.

## RECOMMENDED SHUTDOWN- For Dedicated and Integrated Devices

Follow the steps below to insure a full and complete shutdown of the device.

A full shutdown should be done at least once a week.

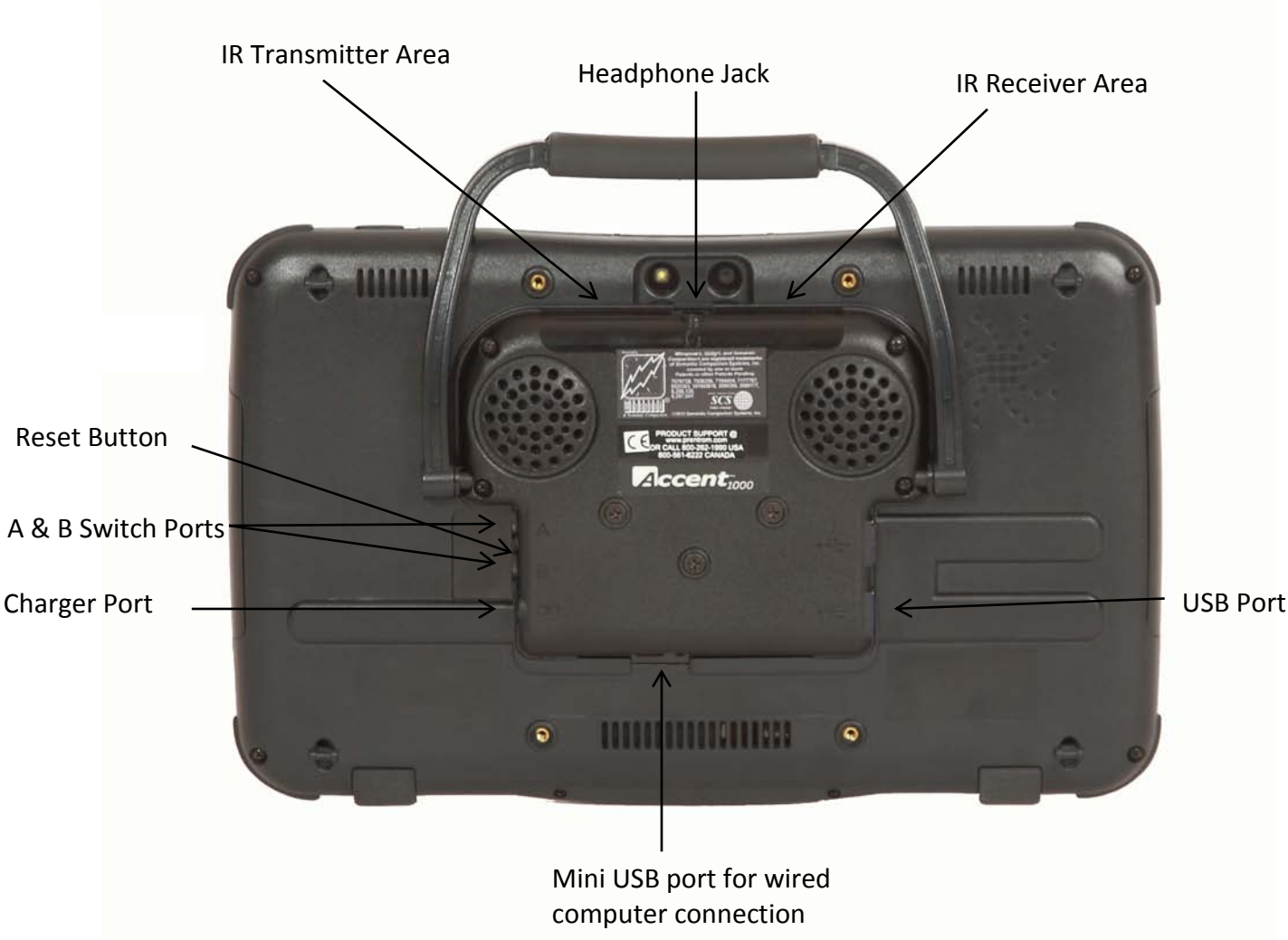
In NuVoice, select the **TOOLS** key to bring up the **TOOLS** Menu.

- Open the **Toolbox**.
- Open the **MAINTENANCE** Menu
- Select **Windows Power Management Settings**.
- Select **Shutdown Windows**.

When the device is shutdown in NuVoice, it will automatically return to NuVoice when powered on again.

**SHORTCUT TIP**: A User Defined key in NuVoice can be programmed to perform a complete shutdown using the **Insert Tool**.

# Connector Module




This module includes the following:

**IR Receiver and Transmitter Areas**

See IR Setup for more information.

**USB Port**

**Charging Port**

**Switch Ports A & B**

**Mini USB Port**

**Reset Button**

See Windows Troubleshooting for information on using the Reset button.

**Battery Charger**

➲Use only the charger that came with the device!

# Touch Screen

## ⚠ Do not use sharp, pointed objects on the touch screen!

The touch screen scratches easily and can become permanently damaged.

This touch screen is designed to be used with a finger.

### To Use a Stylus or a Headstick

You **must** use a stylus or headstick made specifically for **a capacitive touch screen**. Use of any other object will harm the touch screen and may cause the device to stop working.

PRC offers a stylus bundle (6) in the PRC e-store at www.prentrom.com/store

### Virtual Keyboard

NuVoice provides the flexibility to hide or show the Windows 8 Virtual Keyboard.

**To enable or disable the keyboard**

- Open the NuVoice **Toolbox**.
- Select **ACCESS METHOD** Menu.
- Select **Windows Access Settings**.
- Select **Auto Hide Keyboard**.

### Cleaning

The touch screen is very sensitive. Fingerprint smears, dust and grime, saliva, etc., will affect its performance. The screen also reacts to raindrops and extremes in temperature (condensation).

Use a lint free cloth like those used to clean flat screen TVs and computer screens.

Use a household glass-cleaning product such as Windex™, a cleaner made for computers and flat screen TVs, or rubbing alcohol.

➲ **Do not use solvents or abrasives** on the screen or the case.

Lightly spray the front of the device with the cleaner. Dry and polish the screen with the lint free cloth. The polishing will remove any cleaner residue which may interfere with the effectiveness of the screen.

If the screen gets wet from rain, saliva, condensation, etc., clean and wipe it dry immediately.

➲ See Cleaning and Disinfecting in the **Troubleshooting** section of this manual.

The touch screen is a liquid crystal display (LCD). Should the display break (unlikely except in extreme circumstances) and you come into contact with the liquid crystal, wash and rinse your skin thoroughly. Be careful to avoid splintered glass.

# Handle-Stand

**Note**: Directions for the Handle-Stand for the Accent 1000 and Accent 700 (pictured below) are the same

The Handle-Stand acts as both a stand for the device and a handle for carrying it.

There are multiple handle stand positions for your convenience.

### Changing the Handle-Stand Angle

Place device face down. Pull both sides of the standle out from the case and move the standle up or down a notch at a time to the desired position.

Push in firmly on the sides of the handle-stand to lock your position.

# Carry Strap

**NOTE:** Not all devices come with a shoulder strap. They are available as an Accessory for purchase at www.prentrom.com or by contacting PRC Sales Department at sales@prentrom.com or calling (800)-262-1933.

The exact look and location of the Carry Strap Holders may differ from the photographs shown below.

Disconnect the connector from the strap.

Thread the loop through the carry strap holder.
**Note:** A small straight object like a needle may be helpful to pull the loop through the strap holder.

Pull the connector through the loop.

Snap the connector into the strap. Repeat on other side.

# Wheelchair Mounting Plate Installation

### To Install the Mounting Plate

**Note:** Directions for Wheelchair Mounting Plate Installation for the Accent 1000 and Accent 700 (pictured below) are the same.

Place the- device face down on a flat surface, being careful not to scratch the display.

Remove the three screws on the accessory module.

Place the mounting plate over the three holes.
Attach the mounting plate to the module using the screws included with the plate.

# Battery Information

Always use the battery charger that came with the device. Other chargers may damage the batteries.

The life of the batteries depends on how the device is being used. Partaking in multiple activities such as talking, listening to MP3s, and using a cell phone much of the day will drain the battery more quickly than just doing one or two activities.

Batteries can provide up to 10 hours of use when fully charged or, if the device is used heavily, can only get six to eight hours from a charge.

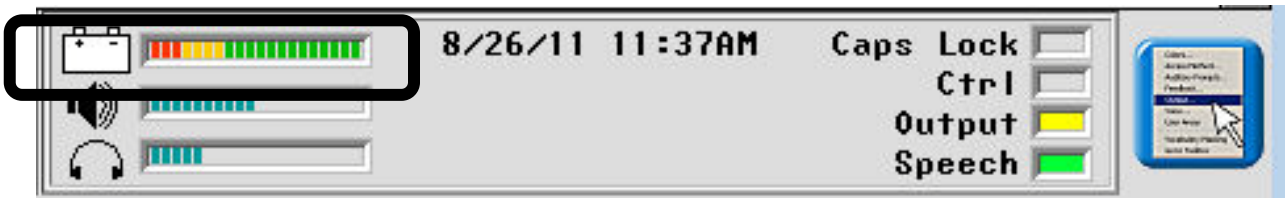
Using the device in different ways will help determine how much battery life you will get from a single charge.

### Charging the Batteries

A full charge, from dangerously low or dead batteries to fully charged batteries, will take about hours.

➲ The **best practice** is to plug in the battery charger any time the **Low Battery** warning sounds, and every night.

➲ Battery information is displayed on the Status Area on the display and in the **Battery Menu** in the **MAINTENANCE MENU**. In Windows, look for the battery-charging icon in the task bar.




Status Area

When the charger is plugged in, the Battery Status graph will be gray. Unplug the charger to see how full the battery is.

# Connect to a Computer

The Accent 1000 can be connected to computer by using either the PRC Wireless Bluetooth Adapter or a mini-USB cable included with the device.

## PRC Bluetooth Wireless Adapter

➲ The PRC Bluetooth Wireless Adapter is included with the device.

➲ At this time, use one Bluetooth device at a time with the device. To connect to an external computer when using a Bluetooth switch, unpaid the switch and pair with the Wireless Adapter instead.

### Before Plugging In the Adapter

Notice that the wireless adapter has a PRC label on one side and a label with a white circle and an arrow pointing down on the other. The circle label covers a small switch called the "pair button."

**Press the white circle during the set-up process**. Depending on where the USB ports are on your computer, you may need assistance to reach the circle and reach the device.

- Plug the Bluetooth wireless adapter into the USB port on the computer. Remember where the white circle is on the adapter. The LED on the adapter may flash for a moment when first plugged in.
- On the device, go to the Toolbox and open the **OUTPUT MENU**.
- Set **Output** to **ON**.
- Set **Output Destination** to **EXTERNAL**
- Set **Output Method** to **Bluetooth**.
- Press the **Pair with BT Adapter** option.
- A yellow box P**ress the Pair button on the adapter will display**. Press the **white circle** label on the Bluetooth adapter.
- The LED on the adapter will begin to blink. A solid light will appear when the adapter has paired with the device and computer. This process will take 20-30 seconds. In the Status Box, “Paired, Connected” when process is completed.

- Exit the **OUTPUT MENU** and go to the spelling keyboard.
- Open a word document or an application on the computer where you can enter/type text.
- Begin typing on the spelling keyboard. The information you are entering should appear on the computer screen.

➲ Steps 6 and 7 can be performed in any order.

➲ Once the adapter is paired with the computer, it should always be paired. If it is removed from the computer, it will be ready to go the next time it is plugged in as long as the **OUTPUT MENU** is correctly set.

➲ The Bluetooth adapter has a wide range. The communication device and the adapter do not have to "see" each other to work.

➲ The **Paired Devices** option in the **OUTPUT MENU** allows you to see and reconnect to any Bluetooth devices that have been paired with the device. **Disconnect** allows disconnect from the current Bluetooth device.

**The device can accommodate the following for Internet use:**

**Wi-Fi for a wireless connection**

The device has built-in Wi-Fi. For a wireless Internet connection, access to a local Wi-Fi network is required ➲See Wireless Internet Connection on the next page for more information.

## USB Cable

If you do not have wireless access, the device can be connected to an external computer by using the mini-USB cable that came with the device.

**Connect the Cable**

- Plug one end of the cable into the mini-USB port on the back of the device.
- Plug the other end of the cable into the mini-USB port on the computer.
- If the device and the computer are not already On, turn them On now.

**On your Device**

- Open the **Toolbox** and select the **OUTPUT MENU**.
- Set **Output** to **ON**.
- Set **Output Destination** to **EXTERNAL**.
- Set **Output Method** to **USB**.
- Set **Host Computer** to the type of computer being used: **IBM** (PC) or **Mac**.
- Select **OK** to exit the menu.

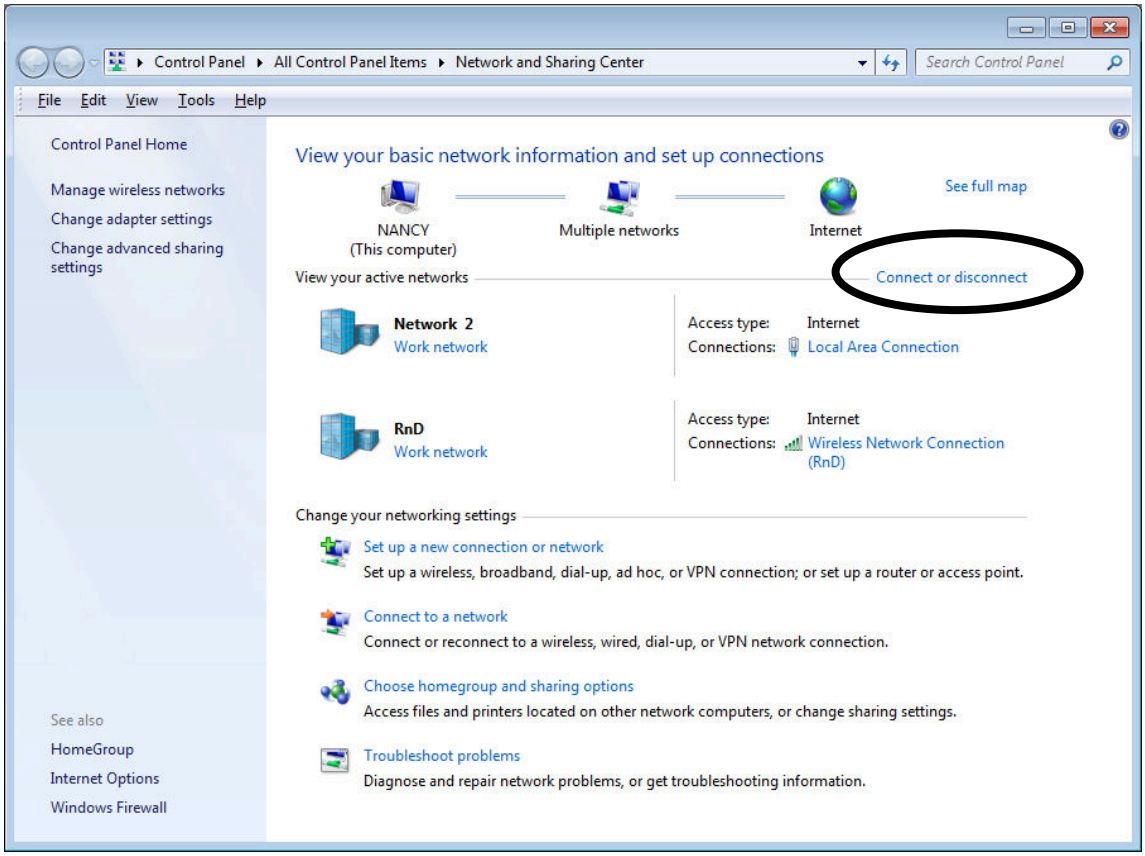
# Wireless Internet Connection (Wi-Fi)

➲ **IMPORTANT NOTE**: PRC is not responsible for the set-up of your wireless network.

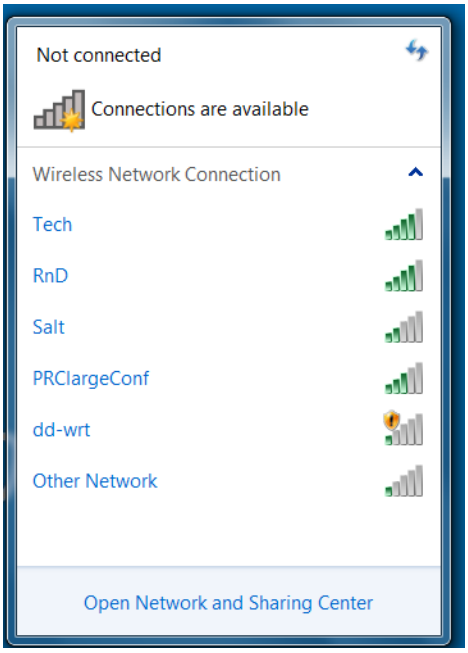
➲ **In this device Wi-Fi and Bluetooth are always ON**.

➲ If you use a USB mouse, plug it into the device and use it to select icons on the desktop.

- Turn the device **On**.
- Select the **TOOLS** key to the right of the Text Display Area.
- Select the **Toolbox** key from the TOOLS menu.
- Select the **MAINTENANCE MENU** key from the **Toolbox**.
- Select the **Hardware Diagnostics** key.
- Select the **Network Setup** key.
- The following screen will appear. Select the **Connect or disconnect** link.


Control Panel ▸ All Control Panel Items ▸ Network and Sharing Center
Search Control Panel
File Edit View Tools Help
Control Panel Home
Manage wireless networks
Change adapter settings
Change advanced sharing settings
View your basic network information and set up connections
See full map
NANCY (This computer)
Multiple networks
Internet
View your active networks
Connect or disconnect
Network 2
Work network
Access type: Internet
Connections: Local Area Connection
RnD
Work network
Access type: Internet
Connections: Wireless Network Connection (RnD)
Change your networking settings
Set up a new connection or network
Set up a wireless, broadband, dial-up, ad hoc, or VPN connection; or set up a router or access point.
Connect to a network
Connect or reconnect to a wireless, wired, dial-up, or VPN network connection.
Choose homegroup and sharing options
Access files and printers located on other network computers, or change sharing settings.
Troubleshoot problems
Diagnose and repair network problems, or get troubleshooting information.
See also
HomeGroup
Internet Options
Windows Firewall

- A list of available networks and their signal strength will be displayed. If connecting at home, your home network should be visible. If connecting at school or work, there will likely be more available networks.




- Choose and tap on the network of your choice.

- Tap **Connect**.
- Follow the directions on the display.

- Enter a network key or password if requested.
- Once connected, the Wi-Fi icon in the task bar changes to  bright white
- Exit the menu and go to the Internet to test the connection. The Internet Explorer icon is in the top left corner of the screen.

➲ Most MAPS also have the Internet Explorer icon on the Computer Pages.

# IR Setup

Infrared (IR) capability is automatically enabled with the Accent 1000.

Infrared signals can be learned for almost any appliance that has a remote control. The IR areas for the device are located on the top of the Standard Connector Module on the back of the device.

**IMPORTANT NOTE**: When facing the front of the device, the **IR Learning Receiver** is on the left top and the **IR Transmitter** is on the right top of the IR area.

The following IR functions can be performed in NuVoice by using the **IR SETUP** Menu in the **Toolbox**:

- Add, modify, delete or rename a device/appliance
- Add, change, delete and test IR functions

**Add, Modify, Delete or Rename a Device/Appliance**

**Add a New Device**

Several devices are already setup in the Accent.

To add additional devices, select **Add a Device** and follow the instructions on the display.

**Modify, Rename or Delete a Device**

Use the Up/Down arrows to select the device to change.

When the appropriate device is found, tap the button for the desired function and follow the instructions on the display screen.

**Add, Rename, Delete, Re-Learn Functions**

- Use the Up/Down arrows to select the appropriate device
- Select **Modify Selected Device**
- Select the function to be changed and follow the instructions on the display screen
- When instructed, point the appliance's remote control at the top of the Accent and press the appropriate function button on the remote (e.g., POWER).

**IMPORTANT**: When teaching the device a new signal or re-learning a signal, make sure the remote is pointed directly at the IR Learning Receiver on the left side of the headphone jack.

- The Accent will beep when it receives the signal.
- Select the **Test Signal** option to confirm that the signal functions properly.

➲The **Re-Learn All Signals** option allows each signal for an appliance to be re-learned without re-entering the menu each time.

**Sending IR Signals to an Appliance**

- Make sure the IR area on the Accent is facing towards the appliance that will receive the signal.
- Select the device remote from the vocabulary screen
- Select the desired function.

# Troubleshooting

## Battery Troubleshooting

**When replacing batteries, there is a slight risk of explosion if an incorrect battery type is used**.
Call the PRC Service Department before replacing the batteries: (330)262-1990; (800) 262-1990. Outside the United States, call your local PRC distributor.

**Use only the battery charger that came with the device**. Other chargers may damage the batteries in the device.

### ➲ If the batteries die:

A low battery warning will sound when the batteries are getting low; a more urgent sound will be heard when the batteries are critically low.

If NuVoice is running, yellow NuVoice warning boxes will appear instructing you to plug in the battery charger.

If NuVoice is not running, the Windows “low battery” and “shutting down” warnings will appear.

Plug in the battery charger to continue using the device. If the charger is not plugged in, NuVoice and/or Windows will shut down and the device will turn OFF. To restart your device, plug in the battery charger and press the ON button. If the batteries are completely dead, allow them to completely charge before turning the device on again.

## General Problem Troubleshooting

### ➲ Select a Key and Get An Incorrect Response

If you are selecting keys on the keyboard but getting incorrect responses, thoroughly clean the display screen. See Cleaning and Disinfecting for further information.

### ➲ High-Efficiency Fluorescent Lights and the Use of Infrared:

There is often a compatibility problem between many infrared controls and high-efficiency fluorescent lights.

If the device is being used in a room that has high-efficiency fluorescent lighting, the infrared, including headpointing, computer access, remote control commands, etc., may not work. Turn the lights off and the IR will work correctly.

## Windows™ Troubleshooting

If you are experiencing problems with Windows or the NuVoice software, it is important to read and follow these instructions.

For any internal system software troubleshooting, **ALWAYS** plug in the battery charger first.

**If the Device Stops Speaking:**

- Open the NuVoice **Toolbox**.
- Select **MAINTENANCE** menu.
- Select **Windows Power Settings**.
- Select **Shutdown Windows**
- When the device has shutdown, use an unbent paper clip to press the **Reset Button**. A beep will sound to indicate the device has reset. ➲The Reset Button is in a small hole between Switch A and Switch B on the Standard Connector Module.

**If the device is not working correctly or freezes, but the NuVoice software application can still be accessed**, try one of the following suggestions:

### ➲DO NOT USE THE ON Button!

Follow these steps:

- Open the NuVoice **Toolbox**.
- Select **MAINTENANCE** menu.
- Select **Windows Power Settings**.
- Select **Restart Windows**.

**If the NuVoice Toolbox is not responding or is unavailable:**

- Open the Windows **Start** menu.
- Pull the Windows **Charms** menu from the right side of the display
- Tap the **Power** icon
- Select **Restart; Do not select Shutdown**.

**If you have access to a USB keyboard:**

- Plug the keyboard into a USB port on the Accent

- Press **Ctrl-Alt-Del**.
- If a blue screen appears with **Lock, Switch**, **Sign-out**, etc., on it, use the **Tab** key until it highlights the **I/O** option in the lower left corner.
- Select **Enter**.
- Select **Restart**.

**As an absolute last resort:**

Press and hold the **ON** button on the top of the device until the LED next to the button goes out. Release the button. Press it again to restart the device. ➲**IMPORTANT!** There is a chance that this action may cause issues with the memory and performance of the device.

➲ If the device is still not working see the **Restoring Windows** instructions below.

## Restoring Windows

If you are having problems with Windows or the NuVoice software, and the suggestions above did not solve them, it is important that you read the following directions carefully.

In the event that the device's hard drive or the Windows operating system quits working, the Windows system software may have to be restored. As a rule, Windows will sense when something is wrong and repair itself or display an “Advanced Boot Options” screen with a list of options.

➲ **IMPORTANT NOTE:** The Restore process will **erase everything** on the device's hard drive. This includes Internet access, programs, hardware drivers, etc.

**Before restoring the device**, call the PRC Service Department at (800) 262-1990.
.
Outside the U.S., call the distributor.

**The Restore process generally takes anywhere from 30 minutes to an hour**. It is recommended that the restore process be monitored from the time it begins through its completion.

- Plug in the battery charger
- Pull the Windows **Charms** menu from the right side of the display.
- Select **Settings**.
- Select **Change PC Settings** in the lower right corner of the menu.
- Select **General** from the **PC Settings** menu on the right side of the screen.
- On the right side of the screen, scroll down to **Remove everything and reinstall Windows**

- Select **Get Started**.
- A blue screen appears explaining what will happen next in the procedure. Select **Next**.
- A blue screen appears with "**Just remove my files"** and "**Fully clean the drive"** on it. Select "**Just remove my files."**

  ➲The "**Fully clean the drive"** option may take 2.5 hours to complete and is not necessary.
- Another blue screen appears stating that Windows is ready to reset the computer. Select **Reset** to continue or **Cancel** to stop the Restore process.

**When the Restore is Complete**

- Follow the **Windows Setup and Customizing** instructions that appear on the screen.

  **NOTE**: Use **accent 1000** for a username or account name.
- From the Windows **Start** screen, select the **Accent** icon to go directly to NuVoice or select the Accent tile to go to the Accent screen, than select the NuVoice icon in the upper right of the screen.
- NuVoice will automatically install and generate the Icon Sets. This process will take several minutes.
- When NuVoice is setup, the system will do an automatic restart and open NuVoice.
- Select **I Agree** on the Software License Agreement.
- NuVoice will open the Exploration Wizard.
- To exit the Exploration Wizard: select the vocabulary to be used.

  ➲If the vocabulary is not shown on the Wizard, select one of the vocabularies Wizard's vocabulary options. Then open the Toolbox, select the **USER AREA** menu, select **Replace User Area** and follow the directions on the display to select the vocabulary to be used.

**Update NuVoice**

During the Restore process, NuVoice is reset to the version that was current when the device was built or last serviced. A **NuVoice update is recommended.**

- Select the **TOOLS** icon
- Select the **Toolbox**
- Select the **MAINTENANCE** menu
- Select the **Software Update** option
- Select **Internet Update**
- A yellow dialog box appears with an option to update the software. Select **YES**.

### Microsoft Security Essential Set-Up Wizard - Confirm

If the device is integrated, (use of the device's internal computer was included in the purchase), the set-up of **Microsoft Security Essentials is recommended.**

During the software installation the "**Remind me later**" option was selected for setting up Security Essentials.

The next time the **Set-up Security Essentials** wizard box appears, select **Next** and follow the directions in the set-up wizard to install security.

➲ If the device is dedicated (without the use of the internal computer) **Security Essentials** does not need to be set-up as security is not needed.

### Reinstall the Internet Connection (for Integrated Devices)

During the Restore process, the Internet connection will be lost and must be reinstalled in order to use the Internet. Call your Internet service provider for information on setting up an internet connection for the device. See Wireless Internet Connection for more information.

### Activate your Copy of Windows

➲ **You have 30 days to activate the copy of Windows**. If this activation does not occur, Windows will stop working. You will not be able to use the device until another Restore and activate Windows is performed.

Activate Windows by selecting **Internet** or **Phone**. To select **Internet**, you must be connected to the internet. To select **Phone**, you must have a USB keyboard to plug into the device.

- Select the **TOOLS** key and open the **Toolbox**.
- Open the **MAINTENANCE MENU**.
- Select the **Activate Windows** option.

### To Activate Windows over the Internet

- Select **Internet** from the **Activate Windows** option.
- Make sure the internet connection is working (e.g., open Internet Explorer and view a Web page.)
- Once the internet connection is working, click or tap on the time/date area in the task bar at the top of the screen.

- In the menu, make sure the date and time are set correctly; if not correct, reset them. Tap or click the menu (or the display) to exit.

- The device has been pre-registered. Select **NO**.
- When "Activation successful" appears, select **OK**.

**To Activate Windows by Phone**

➲ , Y**ou must have a USB keyboard to plug into the device**. Speak into the phone and type onto the display screen.

- Position the device near your phone.
- Select **Phone** from the Activate Windows option.
- Select the location.
- Dial the number that appears on the screen.
- Listen to the introduction. Respond **YES** to the "Activate Windows" question.
- Recite the blocks of numbers that appear on the display when requested
- The voice on the phone will provide blocks of numbers in return.
- Type these numbers into the blocks on the screen as received.
- Click on **Next** when asked.
- Click on **Finish**.
- Close the program.

## Storing TheDevice

If the device will not be used for a month or more:

- Charge the batteries to **Full**.
- When the batteries are fully charged, go to the Toolbox and open the **MAINTENANCE MENU**.
- Open the **Battery Menu**.
- Select **Enter Ship Mode**.
- Respond **YES** to put the device into Ship Mode.
- Select **OK** to exit the Battery Menu.
- Select **OK** to exit the **MAINTENANCE MENU**.
- **Unplug** the battery charger.

Store the device in a dry place that does not get too hot or too cold.

**When ready to use the device again**

- **Plug in** the battery charger.
- Press the **ON** button
- Select **I Agree** to the Software License Agreement
- Unplug the battery charger and check the Battery Status. Charge the device as needed.

➲ **If the batteries have gone completely dead, the device cannot be used**. Plug in the charger. The **Charging** LED on the front of the device case will begin to flash rapidly, indicating the batteries are charging. Leave the battery charger plugged in until the **Charging** LED is flashing approximately once a second which indicates the batteries are full. See Battery Troubleshooting for more information.

## Device Disposal; Battery Disposal

**Device Disposal**

Please dispose of the device in accordance with local, state and/or federal electronic recycling laws.

**Battery Disposal**

If the batteries in the device need to be replaced, dispose of the old batteries properly. Follow the local, state and/or country regulations for the disposal of batteries.

## Cleaning and Disinfecting

## ➲ Never immerse your device in water!

### Cleaning the Case

Before cleaning the case or the display, turn the device *OFF*.

Clean the case with a damp, lint-free cloth. Dry the case thoroughly before turning it ON.

### Cleaning the Display

To clean the display, use a household window cleaner (e.g., Windex®) or a cleaner designated for a computer or flat screen TV or use rubbing alcohol. Lightly spray the screen. Dry thoroughly and polish with a lint-free cloth.

### Cleaning Keyguard Frames, Keyguards and Touchguides

All of these accessories can be removed from the case and washed in hot soapy water. Dry them **thoroughly** before putting them back on the device.

➲The **best practice** for regular cleaning is to dry accessories by hand, lay them on a dry towel and let them air dry for about 5 minutes or so before placing them back on the device.

### Disinfecting

**Do not use vinegar and water on the display screen!**

To disinfect everything but the display screen, use a solution of vinegar and water (proportions = ¼ cup vinegar to 1 cup water). Wipe the case (not the display) with a cloth dampened in this mixture.

Wash the keyguard frame, keyguard and touchguide separately in a vinegar and water mixture. Allow all equipment to air dry. **Do not use vinegar and water on the display!** Use it only on the actual case and the plastic accessories.

### ➲ What about drooling/saliva?

Any saliva should be wiped up immediately, especially on the touch screen or around any of the connectors. Use a lint-free damp cloth to wipe the device.

### ➲ What about Spills, Rain Showers, Accidental Immersion?

If l liquid or any runny substance is spilled on the r device; if f the device is accidentally dropped in liquid or out in the rain, immediately dry the device as thoroughly as possible. Try using the device. If it does not work, the device may need to come in for service. Call the PRC Service Department.

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